

AGENDA ITEM

REPORT TO CLEVELAND POLICE & CRIME PANEL

6 AUGUST 2012

REPORT OF DIRECTOR OF LAW AND DEMOCRACY

Arrangements for handling Complaints and other matters

SUMMARY

This report presents proposed arrangements for the handling of complaints and other matters by the Panel, regarding the conduct of the Cleveland Police and Crime Commissioner and any Deputy Police and Crime Commissioner.

RECOMMENDATION

That the arrangements as presented at the **Appendix** to the report and the proposed recipient of complaints on the Panel's behalf be approved.

DETAIL

1. The proposed arrangements are attached as an **Appendix** and have been produced in accordance with the Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012.
2. The arrangements set out the process to be followed in dealing with complaints and areas covered include:
 - General Duties
 - Preserving evidence
 - Notification and recording of complaints and conduct matters
 - Serious complaints and conduct matters
 - Duties of Commission on a referral
 - Handling of Complaints
 - Withdrawn and discontinued complaints
 - Resolution of other complaints
 - Provision and recording of information
3. The arrangements provide for complaints, alleging criminal conduct, to be referred to the Independent Police Complaints Commission (" Commission") for investigation and for any other complaints to be resolved informally, by the Panel.
4. The Panel is required to agree, and confirm to the Commission, who is to receive complaints on its behalf. It is suggested that this should be Stockton's Director of Law and Democracy.

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